

CBXi Firmware update

8.1.3

Issue Date: 06 October 2020

Product: CBXi-8R8, CBXi-8R8H

Product Version: 8.1.3

Summary

The **CBXi** range of controller firmware has been updated from **8.1.2** to **8.1.3** to fix an issue with downloading the **SiteGuide** program from **CXpro^{HD}** failed when the controller already had an existing **SiteGuide** program.

Background

The specific issue was reported following a **CBXi** upgrade in the field to **8.1.2** from a previous release.

Features

Resolved Issues

- SYSX-270** This update fixes an issue that was introduced in **8.1.2** where downloading the **SiteGuide** program from **CXpro^{HD}** failed when the controller already had an existing **SiteGuide** program. This happened following a **CBXi** upgrade in the field from a previous release, e.g. **8.1.0**. Controllers shipped new from the factory with **8.1.2** are not affected by this issue.

Customer Impact

Customers who upgraded in the field from **8.0.0** (or earlier) to **8.1.2**, should upgrade to this version as soon as possible.

Note: The process of upgrading to this firmware revision can trigger an automatic strategy wipe on any controller running firmware older than **8.0.0**.

The firmware can be download from our support web sites:

- North America <http://www.cylon-automatrix.com/login>
- Europe/ROW see <http://support.cylon.com/>

Contact support@cylon.com for further information.